

## Client/Therapist Disclosure and Release – Late/Cancellation Policy

I understand that the massage/bodywork I receive is provided for the basic purpose of relaxation and relief of muscular or soft tissue tension or pain. If I experience any pain or discomfort during the session, I will immediately inform the therapist so that the pressure and/or strokes may be adjusted to my level of comfort. I further understand that massage or bodywork should not be construed as a substitute for medical examination, diagnosis or treatment and that I should see a physician, chiropractor or other qualified medical specialist for any mental or physical ailment of which I am aware. I understand that massage therapists are not qualified to perform spinal or skeletal adjustments or diagnose or prescribe for any physical or mental illness, and that nothing said in the course of the session given should be construed as such. Because massage therapy should not be performed under certain medical conditions, I affirm that I have stated all my known medical conditions, and answered all questions honestly. I agree to keep the therapists updated as to any changes in my medical profile and understand that there shall be no liability on the practitioner's part should I fail to do so. I also understand that any illicit or sexually suggestive remarks, advances or indecent exposures made by me will result in immediate termination of the session, and I will be liable for payment of the scheduled appointment.

We understand that unanticipated events happen occasionally in everyone's life. Business meetings, project deadlines, flight delays, car problems, snowstorms and illness are just a few of the reasons why one might consider canceling an appointment. In our desires to be effective and fair to all of our clients and out of consideration for our therapists' time, we have adopted the following policies:

**24 hour advance notice is required** when canceling an appointment. This allows the opportunity for someone else to schedule an appointment.

\*if you are unable to give us 24 hours advance notice you will be charged the **full amount** of your appointment. This amount must be paid prior to your next scheduled appointment.

**No-Shows** – Anyone who either forgets or consciously chooses to forgo their appointment for whatever reason will be considered a “no-show.” They will be charged for their “missed” appointment and future service will be denied until payment is made.

**Arriving Late** – Appointment times have been arranged specifically for you. If you arrive late your session may be shortened in order to accommodate others who have appointments following yours. Depending upon how late you arrive, your therapist will then determine if there is enough time remaining to start treatment. Regardless of the length of the treatment actually given, **you will be responsible for the “full” session.** *Out of respect and consideration to your therapist and other customers, please plan accordingly and be on time.*

WE LOOK FORWARD TO SERVING YOU.

Client Signature \_\_\_\_\_ Date \_\_\_\_\_